

NAVIGATING COMPLEX HEALTH CARE IT SYSTEMS: HOW HALL RENDER ADVISORY SERVICES CAN HELP

When applications or services fail, these failures cascade into problems that impact multiple departments, patients and vendors. In some cases, the root cause of these problems can be elusive, making it challenging to prevent similar problems in the future. Health care organizations are particularly vulnerable to these types of issues because they rely on complex IT systems that often involve multiple vendors with intricate contracts and limited governance in managing services delivered.

Fortunately, there is a solution: experienced advisors at Hall Render Advisory Services. Hall Render Advisory Services has extensive health care experience working with health care organizations to navigate the complexities of governing vendor performance by understanding the foundational IT operational controls to help deliver success.

THE HALL RENDER ADVISORY SERVICES ADVANTAGE

Hall Render Advisory Services works with your IT department to help identify the root cause of recurring problems and establish a vendor management process to govern the vendor relationship and prevent similar problems from happening in the future. Health care IT problems are often multifaceted, with multiple dependencies or integrations, and it may not be obvious who caused the failure.

One of the greatest benefits of working with Hall Render Advisory Services is that we help establish a better working relationship between your vendors and your business teams. By showing IT leaders how to build a governance process for managing vendor solutions, the organization can establish a level of oversight that helps prevent future problems. This partnership can reduce the likelihood of future IT problems and create a more collaborative environment between your vendors and business teams.

Hall Render Advisory Services' IT advisors can be engaged to help:

- **Conduct independent assessments:** Perform independent assessments of a vendor providing a solution to help identify the true root cause of recurring IT problems.
- **Develop vendor management processes:** Help clients establish a vendor management process to ensure that vendors are meeting their obligations and preventing future IT issues.
- **Provide expertise:** Manifest extensive experience working with complex health care organizations, which means that clients can benefit from the organization's expertise and insights.
- **Facilitate collaboration:** By facilitating better working relationships between vendors and business teams, Hall Render Advisory Services can help create a more collaborative environment that reduces the likelihood of future IT problems.
- **Save time and money:** By revealing the root cause of IT problems and developing a plan to prevent future issues, organizations save time and money while reducing patient and staff dissatisfaction.

Working with Hall Render Advisory Services can help your health care organization save time and money, reduce patient and staff dissatisfaction and prevent the loss of confidence in IT from your physicians and patients. By identifying the root cause of IT problems and developing a plan to prevent future issues, you can ensure that your health care organization operates at peak efficiency and provides the best possible care for its patients. Contact Hall Render Advisory Services to learn more about how our team can help your health care organization today.

If you have any questions, please contact:

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